

Robust UK Easter Prize Draw



Terms & Conditions

- Promoter:** The promoter of this prize draw is Robust UK ("the Promoter").
- Eligibility:** The prize draw is open to all customers who place an order for doors (excludes parts orders) between 31st March 2025 and 11th April 2025. Employees of Robust UK, their immediate families, or anyone professionally connected with the prize draw are not eligible to enter.
- How to Enter:** Every qualifying door order placed during the promotional period will be automatically entered into the prize draw. No additional purchase or action is required to enter.
- Entry Period:** The prize draw runs from 31st March 2025 to 11th April 2025. Orders placed and released to production outside of these dates will not be eligible.
- Winner Selection:** The winners will be selected at random from all qualifying entries on 14th April 2025. The selection process will be conducted fairly and transparently.
- Prizes:**
 - First Prize:** A gaming console of the winner's choice (Xbox Series S 1TB, PlayStation 5 Digital Console, or Nintendo Switch OLED Console).
 - Second Prize:** A Hotel Chocolat Easter Hamper worth £150.Prizes are non-exchangeable, non-transferable, and no cash alternatives will be offered.
- Winner Notification:** The winners will be notified by phone or email within five (5) working days of the draw. If a winner does not respond within seven (7) days of the initial contact, the Promoter reserves the right to select an alternative winner.
- Publicity:** By entering the prize draw, the winners agree to:
 - Have their name published on the Robust UK website and social media channels.
 - Participate in reasonable publicity, including a photograph, for promotional purposes.
- Data Protection:** Any personal data collected will be processed in accordance with Robust UK's Privacy Policy and will only be used for the purpose of administering this prize draw.
- General Conditions:** The Promoter reserves the right to cancel, suspend, or amend the prize draw if circumstances beyond their control make it necessary to do so.
- Governing Law:** These terms and conditions shall be governed by and construed in accordance with the laws of England and Wales, and any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

For any queries regarding the prize draw, please contact marketing@robust-uk.com

Robust UK Ltd

Registered office: Robust UK Ltd, Coaldale Road, Lymedale Business Park, Newcastle-under-Lyme, ST5 9QX.

Registered in England: 03365507.