

Robust UK Free Delivery Promotion

Terms & Conditions



These Terms & Conditions apply to the Free Delivery Promotion ("Promotion") offered by Robust UK.

1. Promotion Period

- 1.1. The Promotion applies to all qualifying orders placed from 25th February 2026.
- 1.2. The Promotion will end at 11:59pm on 30th April 2026.
- 1.3. All qualifying goods must be delivered on or before **30th April 2026** to benefit from free delivery under this Promotion.
- 1.4. Robust UK reserves the right to amend or withdraw the Promotion at any time without prior notice.

2. Eligibility

- 2.1. The Promotion applies to pallet deliveries of steel doors only.
- 2.2. The Promotion does not apply to:
 - Non-steel door products.
 - Accessories, hardware, or ancillary items ordered separately.
 - Split deliveries unless the full order qualifies and is delivered in one palletised shipment.
 - Specialist delivery services including, but not limited to, Moffett or HIAB deliveries.
- 2.3. Orders collected directly by the customer (or customer-arranged carrier collections) do not qualify for free delivery. Instead, qualifying collected orders will benefit from free packaging.

3. Delivery Conditions

- 3.1. Free delivery applies to eligible palletised steel door orders delivered to qualifying addresses within mainland UK only (subject to Section 4).
- 3.2. Goods must be delivered on or before 30th April 2026 to qualify for free delivery.
- 3.3. Where a customer requests a delivery date beyond 30th April 2026, standard delivery charges will apply.
- 3.4. Delivery is subject to standard access, offloading, and site requirements as outlined in Robust UK's standard delivery policy.
- 3.5. Specialist delivery requirements (including Moffett or HIAB vehicles) are excluded from this Promotion and will be charged at standard rates.

4. Exclusions & Regional Variation

- 4.1. Free delivery under this Promotion is available to mainland UK addresses only.
- 4.2. The Promotion does not include free delivery to Northern Ireland, Republic of Ireland, Channel Islands or Isle of Man.
- 4.3. Orders delivered to Northern Ireland, the Republic of Ireland and other non-mainland locations during the Promotion Period will instead benefit from free packaging on qualifying palletised steel door orders.
- 4.4. Orders collected directly by the customer will also benefit from free packaging in place of free delivery.
- 4.5. All other terms of this Promotion remain applicable to orders collected or delivered to non-mainland UK, including the requirement that goods must be delivered or collected on or before 30th April 2026.

5. General

- 5.1. The Promotion applies to new orders only and cannot be applied retrospectively.
- 5.2. The Promotion cannot be used in conjunction with any other delivery offer unless explicitly agreed in writing.
- 5.3. All orders remain subject to Robust UK's standard Terms of Sale.
- 5.4. Robust UK reserves the right to verify eligibility and refuse free delivery where the qualifying conditions have not been met.

For further information, please contact sales@robust-uk.com.

Robust UK Ltd

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